

# Cheshire East Council

## Budget Consultation

### Appendix B - Summary of Results

---

**Production date: 18/01/2019**

Report produced by:

Research and Consultation  
Business Intelligence  
Cheshire East Council  
Westfields  
Middlewich Road  
Sandbach  
CW11 1HZ

Email: [RandC@cheshireeast.gov.uk](mailto:RandC@cheshireeast.gov.uk)

OFFICIAL

# Contents

<b>Contents</b> .....	<b>2</b>
<b>Introduction</b> .....	<b>3</b>
1. Background and methodology .....	3
<b>Summary of Results</b> .....	<b>4</b>
2. Postal/Online Questionnaire responses.....	4
3. Demographics.....	4
4. Map of respondent postcodes.....	4
5. Outcome 1 – Local Communities are Strong and Supportive .....	5
<b>Summary of Comments Received by Outcome</b> .....	<b>5</b>
6. Outcome 2 – Cheshire East has a Strong and Resilient Economy .....	6
7. Outcome 3 – People have the Life Skills and Education they need in order to thrive .....	12
8. Outcome 4 – Cheshire East is a Green and Sustainable Place.....	15
9. Outcome 5 – People Live Well and for Longer .....	24
10. Outcome 6 – A Responsible, Effective and Efficient Organisation/.....	32
11. Capital Financing and Central Budgets .....	32
12. Unspecified.....	48
<b>Key Events</b> .....	<b>56</b>

## **Introduction**

### **Background and methodology**

Between October 2018 and December 2018 Cheshire East residents and other stakeholders were invited to provide their comments and views on the Councils pre-budget report which included details of proposals related to each Outcome within the Corporate Plan, from each service area for the next three years. This report provides a summary of the responses received during this time.

Respondents could submit their views via an online survey, postal survey or via e-mail. Respondents were asked to read through the pre-budget report document before answering the survey questions/ submitting their views. Members of our Digital Influence Panel were also sent a direct link to the online survey.

This report summaries those comments received from stakeholders during the period which the consultation was live. Responses from Cheshire East Council have been made to these comments, which reflect any recommended amendments to any proposals to which responses were made. The budget consultation remains open until 21st February where all comments and suggested amendments will be debated, along with any other relevant material, and the 2019/20 budget will be approved.

The consultation activity resulted in around 102 general or specific responses to proposals listed in the Budget Consultation being raised from a number of sources. The online survey was viewed 963 times - whilst we cannot detect if this was by separate individuals it still indicates that engagement was reasonable. A total of 97 valid responses were received for the online/postal survey. 5 further responses were received via e-mail. Some of the responses were from elected representatives or from organised groups however the majority were from residents of Cheshire East.

# Summary of Results

## Postal/Online Questionnaire responses

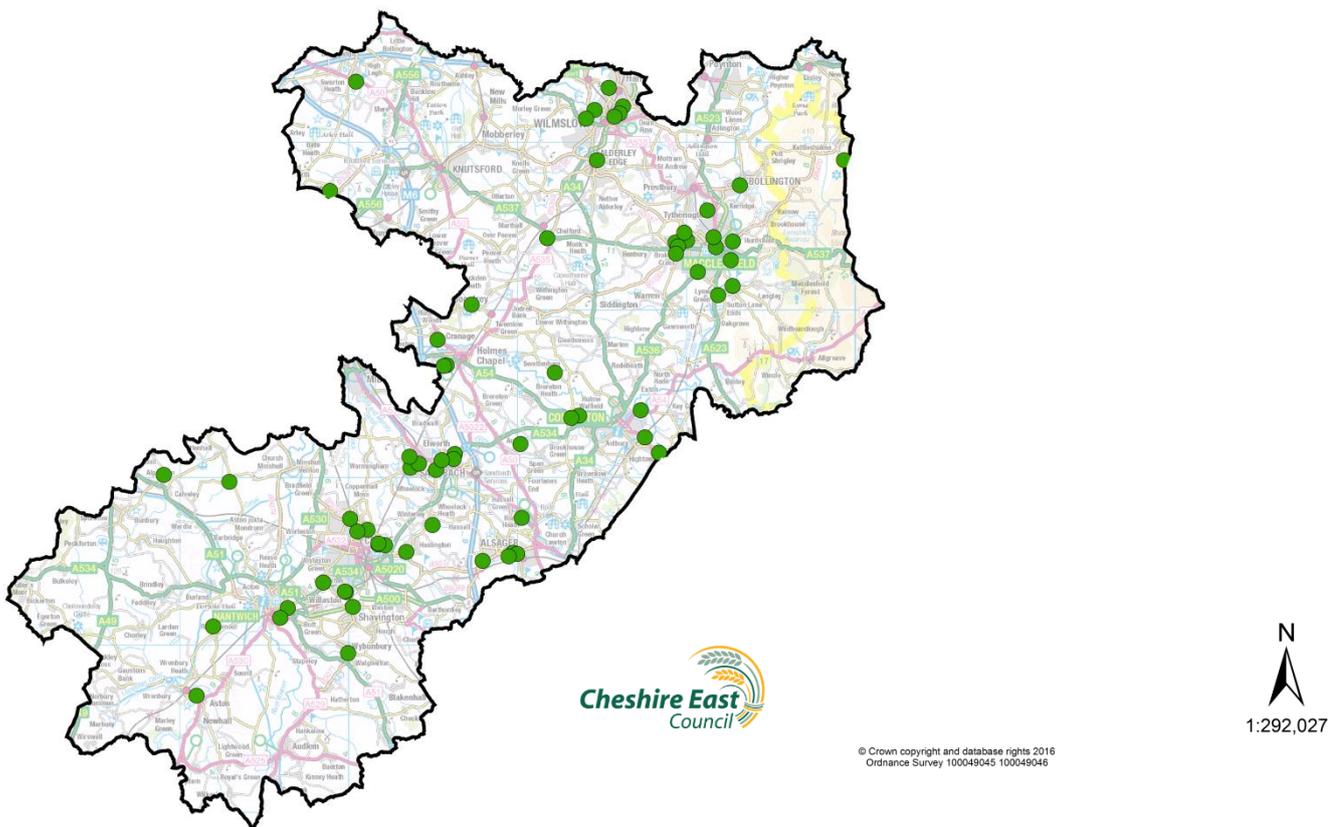
A total of 97 valid responses have been received for the online/postal survey.

## Demographics

Key demographic information collected was as follows:

- 66% of respondents were males (compared to 49% overall in Cheshire East)<sup>1</sup>, 31% females (51% CE)<sup>1</sup>
- Age breakdown, 25 – 34 (7%, (10% CE)), 35 – 54 (23%, (27% CE)), 55 – 74 (53%, (26% CE)) and 75 and over (14%, (10% CE))<sup>1</sup>
- The majority were White British (93%, (94% CE))<sup>2</sup>
- 18% of respondents (18% CE)<sup>2</sup> indicated that their day to day activities were limited due to a health problem or disability that had lasted longer than 12 months
- The map below shows that there was a fair distribution of responses received over the Cheshire East boundary (please note not everyone left valid postcode details).

## Map of respondent postcodes.



<sup>1</sup> Source: 2017 MYE, ONS, please note that within the budget questionnaire the option for 'prefer not to say' for gender was included within the analysis however is not included within the overall CE comparator data.  
<sup>2</sup> Source: 2011 Census, ONS

## Summary of Comments Received by Outcome

Outcome 1 – Local Communities are Strong and Supportive			
Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 1. Withdrawal of temporary reduction in funding for Universal Information and Advice service</b>			
Employee at Cheshire East Council	Remove the full disregard of War pensions when calculating entitlement. The national scheme is 10% disregard but we operate a 100% disregard.	Discretionary elements of the Benefits scheme are reviewed annually and the recommendation is not to adjust the current War Widows pension disregard.	None
<b>Proposal 2. Local Welfare Safety Net – Emergency Assistance scheme</b>			
Employee at Cheshire East Council	Removal of this scheme will not increase demand for others as there is duplication already. If housing team provides these for vulnerable homeless people why not signpost all requests for help to Housing. Should provide grants to foodbanks & other charities so they can help residents rather than employing Council staff to administer the Emergency Assistance scheme.	The costs and approach to the Local Welfare Safety Net will continue to be analysed throughout 2019.  The analysis will focus on the points raised by stakeholders to date especially the potential overlap and links to other public sector activity.	None
Local resident	Reducing the Local welfare safety net will hit those who lose welfare payments due to Universal Credit.		
Employee at Cheshire East Council	Currently a backlog of work in the Revenues Council Tax team due to legacy issues affecting the way in which Council tax is collected. Consider allowing work to be done by staff available in the Benefits section who are up to date with their work, they use the same system so training should not be an issue.		
<b>Proposal - Unspecified</b>			
Local resident	Consider whether libraries are anachronisms in a digital age. People give books away for free now - libraries would be my first choice area to save money	The Council's Brighter Futures Programme contains work streams that will look at the commissioning of services, the importance of community engagement and the use of Council premises to deliver services.	The Brighter Futures Programme will be funded from reserves. Benefits from this programme will be a feature of the MTFS when appropriate.
Local resident	Concerned that there is an expectation for local communities & the voluntary sector to provide services to replace those lost		
Elected town or parish Councillor / member	This is similar to the previous financial year. It appears that there is a disconnect between this and the funding. There is no provision in the budget proposals to support the challenges.	<b>OFFICIAL</b>	

## Outcome 2 – Cheshire East has a Strong and Resilient Economy

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 6. Increase Public Rights of Way Fees and Charges</b>			
Local resident	Do not increase public rights of way fees & charges.	The fees are charged to developers who request amendments to be made.	None
Local resident	I don't understand who pays fees for Public Rights of Way? Thought by their very nature they were free?		
Local resident	Not detailed but is a concern - it so important that expenditure and quality of public footpaths is maintained.		
<b>Proposal 7. Investment Portfolio</b>			
Local resident	I am not convinced it is the role of the Council to be investing in commercial property.	The Medium Term Financial Strategy includes an Investment Strategy that looks at opportunities and risks associated with a range of investment opportunities.  In implementing this strategy the Council will engage market experts and carry out appropriate due diligence.	An Investment Strategy has been added to MTFS
Local resident	Whilst it is tempting to think a commercial property portfolio might be a pot of gold that's not always the case, the value of your investment can go down as well as up - especially if it's funded from borrowed money in times of potentially increasing interest rates - property speculation isn't for local Councils		
<b>Proposal 9. Business Rate Growth for Council Facilities</b>			
Local resident	Why is the Council holding on to these buildings and sites as opposed to getting them re-used?	The Council's Asset Management Plan and disposals plan is used to determine the most appropriate and cost effective way to manage the Council's estate.  Where property may be re-used or holds a strategic value it may be appropriate to retain premises.  Otherwise property will be disposed of, based on consideration of best value.	None
Local resident	I don't understand why empty buildings are being retained unless it is proving difficult to sell or rent them out.		
Local resident	Something should be done to avoid "the retention of empty buildings" - more focus on getting occupancy or selling off.		
Elected town or parish Councillor / member	Disagree with growth, assets are hopeless and should be downsizing the estate not protecting their own department by growing it. Town & Parish Councils would accept transfers. The Council should completely outsource the Assets service.		

OFFICIAL

## Outcome 2 – Cheshire East has a Strong and Resilient Economy

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 10. Management of Risks Relating to Land</b>			
Local resident	Why is the Council holding on to these buildings and sites as opposed to getting them re-used?	<p>This relates to the management of land and sites which cannot be simply disposed of but still need to be effectively managed such as former waste disposal sites, sites with septic tanks.</p> <p>The Council has to meet its statutory duties in the management of issues such as these.</p>	None
Local resident	Re-use of brownfield sites should be greatly encouraged to reduce building on greenfield sites and to improve the quality of the area involved. I would like more expenditure to be made available to promote this activity.		
Local resident	Don't understand what the returns to the Council are for "putting in a regime to address non- active sites" - it would help to understand what this investment is expected to achieve (what, how and when).		
Elected town or parish Councillor / member	Transfer property to Town and Parish Councils which will save revenue		
<b>Proposal 11. Energy Cost Increases</b>			
Local resident	Why is the Council holding on to these buildings and sites as opposed to getting them re-used?	<p>The Council has been effective in reducing the energy costs in its estates as a result of reducing the number of buildings and also through improved energy management systems, conversion of lights to LED's and use of renewables where possible.</p> <p>However, like all energy users we need to pay for price increases in gas and electricity and therefore provision is being made to cover the cost of these increases.</p>	None
Elected town or parish Councillor / member	Disagree with growth, another Assets failure. Downsize the Cheshire East footprint and manage energy properly		
<b>Proposal 12. Homelessness Reduction Act - new burdens</b>			
Local resident	Increase by 10% amount allocated to Homelessness Reduction Act "	The Council does prioritise the housing service and no reductions in the number of staff or	None

OFFICIAL

## Outcome 2 – Cheshire East has a Strong and Resilient Economy

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	Not much sign of homelessness having been reduced in my opinion. Is this proposal sufficient?	resources are proposed.	
Local resident	Homeless people are increasing in number we shouldn't reduce the money available to help	This is a minor budget adjustment to reflect the acceptance of grant funding in 19/20.	
Local resident	Please ensure there is enough provision for homeless people. I would have hoped that we would not be seeing so many on the streets but there are more now than there have been in my entire life, it should not be happening now		
Business / organisation	A question as to whether or not there would be any investment in housing? Was noted that a joint venture was currently being considered.	The capital programme does include investment in infrastructure to support the delivery of housing across the whole Borough.	None

### 13. Community Transport

Local resident	Insufficient details to provide an informed response but from a local experience the service changes made in Goostrey are counter productive to your Outcome 1 goal.	The comments regarding this are noted and any decision on this would follow an assessment on the impact on communities.	None
Elected town or parish Councillor / member	The Town Council does not want any reduction in the Little Bus service & would like to see an increased use in Alsager by more targeted advertising.	However, a review of the little bus service is required to ensure that the service does deliver value for money.	
Local resident	I use the Little bus as do many of my fellow residents and I am concerned that the service may not be available. Please consider saving this service.	This would also be subject to pre-scrutiny before a decision is made.	
Local resident	People rely on the little bus and cannot manage without it.		
Elected town or parish Councillor / member	Disagree with cutting bus services; they are relied upon		

OFFICIAL

## Outcome 2 – Cheshire East has a Strong and Resilient Economy

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	<p>Reduction in Little bus affects me. The previous dial a ride service was taken over by Cheshire East Council, the 9 buses previously serving Crewe and Nantwich now have to cover the whole of the borough. Most of the users are from Crewe &amp; Nantwich catchment area, the buses are a life line to myself and others. The bus picks me up every two weeks to go to a social club for blind people &amp; also collects my fellow members up from Shavington, Alsager and Church Minshull. 12 of our members use the little bus for our club &amp; some also use the bus for doctors appointments and other groups they attend. Without the little Bus we would be lost. Taxis are very expensive and out of the reach financially. Many taxis will not take guide dogs so we are limited &amp; buses are very difficult to travel on when you are blind. Drivers do not always help, they can forget to tell you when you arrive at your stop, it is difficult getting on and off a commercial bus and we struggle. The Little Bus driver waits patiently and escorts us onto the vehicle. It makes such a difference to have someone you trust driving and the fact that my friends are also on the bus makes it a lovely safe journey.</p>		
Business / organisation	<p>It was agreed that the review of the Councils flexible transport little bus service would be considered by the Committee prior to Cabinet.</p>	<p>The comments regarding this are noted and any decision on this would follow an assessment on the impact on communities.</p>	None
Elected town or parish Councillor / member	<p>The reduction in funding of transport services in a rural area is a concern. Goostrey has been hit by the reduction in bus services which, in 2018, has been made worse by the cancellation of train services without the provision of replacement bus services. GPC will monitor the development of detailed proposals and comment further when these become apparent. We would urge CEC to be particularly mindful of villages and areas like Goostrey when assessing the impact of any service reductions. There is no secondary school in Goostrey village and the nearest, in Holmes Chapel, is beyond walking distance, therefore the village is heavily dependant on school bus transport and we would not</p>	<p>However, a review of the little bus service is required to ensure that the service does deliver value for money.</p> <p>This would also be subject to pre-scrutiny before a decision is made.</p>	

OFFICIAL

## Outcome 2 – Cheshire East has a Strong and Resilient Economy

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	want this reduced. Further car traffic on the A50 and through Holmes Chapel as an alternative to school buses is environmentally undesirable.		
Elected town or parish Councillor / member	This will adversely impact those who are currently experiencing travel difficulties.	The comments regarding this are noted and any decision on this would follow an assessment on the impact on communities.	None
Local resident	Hopefully no further cuts to bus services will be made and no cuts to the senior bus pass be considered.	However, a review of the little bus service is required to ensure that the service does deliver value for money.  This would also be subject to pre-scrutiny before a decision is made.	
<b>Proposal - Unspecified</b>			
Local resident	The case for the use of WOCs as against external contractors needs to be revisited. As a minimum WOCs should be required to tender against private contractors for the provision of services.	A review in to the ASDV's is being undertaken and is being reported to the Shareholder Committee and Cabinet.	None
Local resident	Have I missed the Macclesfield Town Centre redevelopment?	The capital programme includes proposed investment in Macclesfield town centre.	None
Local resident	Look at ways of attracting people to our town centres. In Macclesfield more and more shops are closing and the Town Centre re-development is not happening. There needs to be firm consultation as to how and what should be done	This is noted and very much part of the strategic regeneration framework for Macclesfield which the Council will be consulting on shortly.	None
Local resident	Once Crewe Town Centre is redeveloped it should attract businesses back which will lead to a greater investment in the local economy - instead of shops being empty CEC should income generate from more businesses paying business rates.	Noted and agreed.	None
Local resident	Long term - reduce business rates & car parking charges to bring businesses & shoppers back to towns & generate more tax revenue.	Noted.	None

OFFICIAL

## Outcome 2 – Cheshire East has a Strong and Resilient Economy

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	Reduced bus services between Macclesfield and Manchester affects me directly	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	I am a pensioner living alone dependant on public transport. In the past few years the bus route to Stockport (378) has been stopped & the second service (130) cut and an hour only service which stops early evening There is talk in the report of residents living independent healthier lives but how can people dependant on public transport obtain that? A lot of older people go out daily just to talk to someone. I have suggested that maybe bus pass holders pay a nominal fee of £1 per journey with their pass	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	I see no real mention of public transport. I am a rate payer [effected by Council tax rises]	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Outcome 3 – People have the Life Skills and Education they need in order to thrive

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 14. Children and Families Transport</b>			
Local resident	Some people need to have help. Please be careful not to drop it even by 0.009 / 0.289.	Reducing budgets and increasing demands on transport requires the Council to prioritise spend in this area.  The Council's statutory responsibilities around the provision of school transport will continue to be met.	None
Local resident	Whilst the need to provide transport for children in need of special schooling there must be a more economic way to do this than taxis every day	Children and Families transport is already delivered through a commercially established process, which has reduced spend over recent years.  We will continue to look at more cost effective options, where available and safe to do so.	None
Local resident	Directly affected by children & family transport as son/daughter uses a school bus	School transport will continue to be available for children and young people in Cheshire East where there is a requirement for the Council to provide it.	None
<b>Proposal 15. Provide Schools Meal Subsidy</b>			
Elected town or parish Councillor / member	Disagree with growth. The service is not competitive as shown in bids they have made and lost this year.	The School Meal Service has provided a surplus budget over a number of years.  However, the increased costs from rising food prices, the need to invest in the service and competition from other providers has meant that the service can no longer deliver such a high surplus.	None
Local resident	Suggest removal of free school meals for primary year 1 & 2	The Education Act 1996 requires maintained schools and academies (including free schools) to provide free school meals to disadvantaged pupils who are aged between 5 and 16 years old.	None

OFFICIAL

## Outcome 3 – People have the Life Skills and Education they need in order to thrive

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 17. People Directorate Business Management Service</b>			
Local resident	Ensure ALL temporary staff are re-interviewed and appointed to permanent posts if successful	Human Resources will be fully involved in the appointment to permanent posts to ensure that they are made in line with Human Resources policies.	None
Elected town or parish Councillor / member	Disagree with growth to fund administrative units. Try managing attendance rates better. Sickness absence at CEC is far worse than commercial practice.	This team works on change programmes that aim to improve practice and, in many cases, reduce demand on services and so ultimately will save the Council money and/or improve services for residents.	None
Elected town or parish Councillor / member	The re-structuring costs were queried.	The restructure will be completed within the costs set out in the business case.	None
<b>Proposal 18. Realignment of Children’s 17. Services funding streams</b>			
Elected town or parish Councillor / member	There are concerns by the Town Council that one of the challenges 'develop a stronger focus on evidence based support for families of children and younger people most vulnerable to the poorest outcome' is at crisis point due to the cuts in support for SEND pupils in CEC at a time of increasing need.	Supporting children with special educational needs and disabilities (SEND) is a key priority for Cheshire East Council and significant resources have been put into this area to improve the experiences for these children and their families.	None
Elected town or parish Councillor / member	The Council expressed the hope that this would be of direct benefit to the children themselves	See above - The realignment of funding streams is intended to ensure that services are in place to support these children and young people.	None
<b>Proposal 19. Extension of Traded Service Opportunities with Schools</b>			
Elected town or parish Councillor / member	Disagree, this is of no value to the tax payer this is about keeping officers in jobs. It will make no difference to services if it is not done.	This proposal is necessary in order to develop a more commercial and business approach to the changing market of traded services with schools, which provides significant income to	None

OFFICIAL

## Outcome 3 – People have the Life Skills and Education they need in order to thrive

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
		the Council.	
<b>Proposal - Unspecified</b>			
Elected town or parish Councillor / member	Ofsted had conducted an inspection in March 2018 highlighting the weaknesses in special educational needs and disabilities (SEND). The Parish Council expected to have seen robust provision in the document to indicate how this would be addressed. There was currently an 8-month waiting list for assessment of children and schools are required to demonstrate that they cannot fund this.	<p>Significant improvements have been made/are underway by the Council and Health since March 2018 to improve the areas of weakness identified by Ofsted and the Care Quality Commission (CQC).</p> <p>These are set out in our Written Statement of Action, which is published online. We are subject to a range of scrutiny and monitoring, including quarterly monitoring by the Department for Education and NHS England, who are satisfied with the progress being made.</p>	None

OFFICIAL

## Outcome 4 – Cheshire East is a Green and Sustainable Place

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 20. Markets Income</b>			
Elected town or parish Councillor / member	Disagree that CEC should manage any markets at all never mind ask for growth. This is an example of unfair double taxation. Markets in most towns are paid for by the Town Councils. Why should residents of those towns also pay for Crewe's?	<p>The Council is investing in Crewe Market. Whilst the market is being developed it is not possible to trade and therefore the income target needs to be suspended during the construction period.</p> <p>The Council will review the appropriate commissioning model for its markets in future years.</p>	None
<b>Proposal 21. Street Lighting improvements</b>			
Elected town or parish Councillor / member	Resident safety and security in villages and rural areas is dependent on good street lighting. It is recognised with the introduction of LED streetlights that maintenance requirements have reduced. However, we do hope that the budget reduction does not result in a reduction in reaction to reports of faulty streetlights and, repairs and replacements are completed within reasonable periods once reported.	The savings relate to reductions in energy prices owing to the conversion to LEDs as opposed to reductions in resources.	None
<b>Proposal 22. Highways Procurement</b>			
Elected town or parish Councillor / member	The Town Council has concerns of the proposals to cut funding to highways, especially due to the lack of investment in Alsagers roads and pavements.	<p>The Council puts short term growth in the base budget to support the procurement of the highways contract; now that this is let the costs are no longer needed.</p> <p>This does not relate service savings.</p>	None
Local resident	By being more effective savings could be achieved whilst improving the quality of work. Work done in the Goostrey area suffers from "left hand right hand syndrome" - a while back Buckbean Way had a number of pot holes repaired not all as some did not meet the depth standard. The pot holes left got progressively worse - within the past 3 months , Buckbean Way Woodlands Drive and other neighbouring roads had resurfacing work carried out - a few days later there was workers lifting manhole covers on the section	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Outcome 4 – Cheshire East is a Green and Sustainable Place

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	<p>which was resurfaced. Surely the manhole cover work should have preceded the resurfacing work? The main Road in Goostrey was carried out without properly repairing the pot holes before hand. Now these old pot holes are breaking through and no doubt in future will require more work and expense to rectify. An improved communication channel should be put in place to ensure that the flow of work is correct to avoid this type of situation. A little more expenditure up front in repairing potholes would bring expenditure savings through less "quick fix" pot hole repairs.</p>		
<b>Proposal 23. Parking Strategy – Pay and Display Machines – maintenance saving</b>			
Elected town or parish Councillor / member	Disagree CEC are simply profiteering from carparks	Detailed studies would be taken on a town by town basis to understand the local issues relating to car parking and how they can be improved before detailed proposals would be taken forward.	None
Local resident	<p>There were proposals released this week to substantially increase the charges in Wilmslow without any sign of investment it is difficult to assess the Councils statement that it is only breaking even on the provision of parking - i.e. That it spends all the revenue it receives on parking areas - if that is the case- and there's no profit and loss information to verify this- there must be a more efficient way of managing the parking estate so that it generates a surplus rather than just driving shoppers away from town centres shops to out of town centres with free parking</p>	<p>The money that comes from car parks ensures that our car parks fund themselves, rather than us having to use money intended for vital frontline services elsewhere.</p> <p>For Cheshire East Council, this is not a profit-making scheme. The revenue generated will help to ensure a quality of service that people expect when they come to one of our car parks.</p>	None
<b>Proposal 24. Parking Review</b>			
Local resident	Keep parking free to help local businesses	Detailed studies would be taken on a town by town basis to understand the local issues relating to car parking and how they can be improved before detailed proposals would be taken forward.	None

OFFICIAL

## Outcome 4 – Cheshire East is a Green and Sustainable Place

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
		<p>The money that comes from car parks ensures that our car parks fund themselves, rather than us having to use money intended for vital frontline services elsewhere.</p> <p>For Cheshire East Council, this is not a profit-making scheme. The revenue generated will help to ensure a quality of service that people expect when they come to one of our car parks.</p>	
Local resident	New car parking machines are required in Macclesfield as the old ones are continually breaking down.	This will be looked in to.	None
Local resident	The well publicised parking chaos on the main (A34) road and side streets of South Wilmslow is making resident access both difficult and dangerous (e.g. Buckingham Road). Yellow lines are cheap while a park-and-ride needs to be factored into the capital budget (and planning nodded though quickly, as seems to be the norm for residential schemes).	Detailed studies would be taken on a town by town basis to understand the local issues relating to car parking and how they can be improved before detailed proposals would be taken forward.	None
Local resident	Bringing/ increasing parking charges does not encourage the public to visit the regions high streets - the centre of many of the local high streets have empty shops. More of our town centres will die discouraging tourists to visit them.	The money that comes from car parks ensures that our car parks fund themselves, rather than us having to use money intended for vital frontline services elsewhere.	
Elected town or parish Councillor / member	The Town Council strongly objects to any car park currently not charging to be subject to a charge, especially in Alsager where free car parking provides an incentive for residents to use the town centre.	For Cheshire East Council, this is not a profit-making scheme. The revenue generated will help to ensure a quality of service that people expect when they come to one of our car parks.	
Elected town or parish Councillor / member	<ul style="list-style-type: none"> <li>• Macclesfield Town Council seeks that parking provision in Macclesfield is devolved to the local Council, Macclesfield Town Council, in line with the Localism Act 2011</li> <li>• Macclesfield car parking charges should not be altered upwards, as this does not reflect the intended regeneration, led by CEC, of Macclesfield town centre.</li> <li>• That surpluses generated by parking revenue is ring-fenced for spend and investment in Macclesfield. Macclesfield Town</li> </ul>		

OFFICIAL

## Outcome 4 – Cheshire East is a Green and Sustainable Place

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	Council has committed to invest parking surplus in town centre regeneration projects if the car parks are devolved from CEC		
Local resident	Keep libraries and car parks free to benefit all		
Local resident	Car Parking is a major issue in Holmes Chapel and if no action is undertaken to review/amend the current situation this will continue to be a cause of frustration. There is land available off Manor Lane where perhaps additional free parking could be provided? Getting parking to attend a doctor's appointment at the Health Centre is getting more problematic.		
Local resident	Charges in Alsager & Sandbach - The town centres will be destroyed because of this - the public will not be able to park on the commons car park as it will be full at 9am with workers - disadvantaging residents who are unable to walk from other car parks.		
Business / organisation	It was noted that the base budget was approved in February 2018 and there would be no further income growth until a detailed review had been undertaken.		
Elected town or parish Councillor / member	There is no consistent approach across the borough. Sandbach, Alsager and Middlewich do not make charges for car parking, but charges are made in the remainder of the Borough.		
<b>Proposal 27. Planning Reserve</b>			
Business / organisation	This related to the withdrawal of funding for the Local Plan and was not a reduction to the planning team.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Outcome 4 – Cheshire East is a Green and Sustainable Place

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Elected town or parish Councillor / member	Goostrey Parish Council faces significant pressures in protecting the village against development particularly in light of the protection status afforded to the Jodrell Bank Observatory. We are concerned about any reduction in budget for the Planning Service (albeit in this case from the reserve) and want assurances that the Council will maintain sufficient budget to robustly object inappropriate planning applications in and around Goostrey and wider across the Borough.	There is no proposed reduction to the planning service.	None
<b>Proposal 28. Environmental Services Base Budget</b>			
Elected town or parish Councillor / member	Reflects officer failure to deliver what they said they would	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Business / organisation	Members question why the original base budget was incorrect and suggested that this should be investigated.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
<b>Proposal 29. Ansa income generation and efficiencies</b>			
Business / organisation	This may be done through changes to times and dates of collections or fewer vehicles. The frequency of collections would not be affected. Members suggested that the Council needed to look at reducing costs through improved recycling and the Waste Management Strategy.	A review of times, dates and routes for waste collection is being undertaken.	None
<b>Proposal 30. Housing Growth, Waste Contract Inflation and Tonnage Growth</b>			
Elected town or parish Councillor / member	Disagree - Test the market as to best price and competitiveness	Whilst we are ensuring we dispose of waste more effectively the fact remains that more houses are being built in the Borough which means overall more waste is being generated in the Borough.	None
<b>Proposal 31. Food Waste Recycling (Composting Plant)</b>			

OFFICIAL

## Outcome 4 – Cheshire East is a Green and Sustainable Place

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	Concerns as to food waste being included in green bin collections. More information as how this will be carried out is needed as well as resident input.	Detailed information will be provided to residents before the proposed changes are introduced	None
Local resident	A strategy such as this is not really the best use of funds - impact would be minimal. Most people do not want to keep rotting food in kitchens in a caddy. Look at more cost conservative but effective green ideas.		
Local resident	I'm concerned about putting food waste in the brown bin when its not collected in the months of DEC and JAN - will this encourage vermin?	The waste would be collected in December and January.  Detailed information will be provided to residents before the proposed changes are introduced.	None
<b>Proposal 32. Household waste recycling centre efficiencies</b>			
Local resident	Do not understand 32, it is headed revenue savings but then has a +sign?	The saving relates to 2020/21 where a proposal to reduce HWRC spending by £100k is included but this would be subject to a separate consultation.	None
Local resident	Reductions in HWRC's will lead to more fly tipping.		
Local resident	Waste management is being handled extremely well in Cheshire East though I am still concerned that charging for disposal of rubble at waste sites is likely to increase fly tipping and should be cancelled.		
Elected town or parish Councillor / member	The Town Council strongly opposes any further cuts to the recycling centres in CEC, either in sites or a reduction in operating hours.		
Elected town or parish Councillor / member	This is gobbledegook		
Local resident	Household waste centres proposals directly affect me		

OFFICIAL

## Outcome 4 – Cheshire East is a Green and Sustainable Place

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal - Unspecified</b>			
Local resident	There are monies owed for infrastructure uplift, from recent housing developments, which have never come to fruition. These should be referred back to and forced to pay. Any subsidies towards new housing should be halted until the Government relax their no revenue support.	The Council does monitor its s106 agreements to ensure monies are paid at the required times from developers.	None
Local resident	The strategy of building houses to increase income is putting severe pressure on residential through-roads in Wilmslow and I'm sure this applies to other urban areas. The number of new houses built in South Wilmslow is making Chapel Lane a nightmare to both drive and walk along.	The proposal to introduce a community infrastructure levy would assist in the Council ensuring that it can fund the required infrastructure resulting from housing growth.	None
Local resident	Increase the amount that applicants/developers pay for all stages of the planning application. Encourage the building of suitable homes for disabled and older people reducing adaptation costs etc.	The proposal to introduce a community infrastructure levy will enable the Council to do this.	None
Elected town or parish Councillor / member	Public Transport - there are not enough regular bus services to encourage usage. Train services equally are not regular enough and are expensive. It is difficult to equate either of these as being supportive of sustainable development. Parking Studies have been outsourced. What is the cost to the Council and what saving does it anticipate from these? When will these studies take place?	The delivery of commercial bus and train services is not the role of the local authority.  The Council, at its discretion, choose to subsidise bus services which it currently does to a level of c£2m per annum.  However, this is targeted to enable services to be provided to support access to employment, education and essential services.	None
Local resident	There is too much emphasis on investment into 'People live well and for longer' than into 'Cheshire East is a green and sustainable place'. Indicates to me that the Council are looking at the present and not on the future risks our climate and area faces. More needs to be done to improve waste management & to develop sustainability initiatives.  I still regularly see street lamps on in day light hours. Equally the promotion of local transport including the rail is almost	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Outcome 4 – Cheshire East is a Green and Sustainable Place

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	non existent from the Council. Residents need more education on the subject. I feel we should invest more than 0.1% in 2020.		
Local resident	Need to consider how Cheshire East can be resilient in face of climate change which will undoubtedly affect us all in future, within our lifetimes.	Thank you this has been noted. Many Council buildings rely on renewable and efficient energy use.	None
Local resident	Educational and transport infrastructure must be given the highest priority. Without these two fundamentals all development ambitions collapse.	The proposal of introducing a community infrastructure levy will enable the Council to support these.	None
Local resident	Raise more money from housing developments / developers. If Cheshire East is such a desirable area to live in then those buying houses on these sites should be asked to contribute more in terms of impact on the environment / schools / roads etc.	The Council has been successful in prioritising investment in education and transport in the borough as outline din the capital programme.	
Local resident	Development is absolutely key - must have more houses coupled with the essential investment in infra structure. The current level of development is completely out of kilter later with the ability of the schools to offer places with the young people in the area - unacceptable to force under 17s to travel to receive an education.		
Elected town or parish Councillor / member	More detailed information should be provided about NHB funds from Government. In line with Government guidelines residents should be consulted about the amount of NHB funds it anticipates receiving from the Government, and whether they agree with its proposed use.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	More income from developers and builders?	This is being proposed through the introduction of a community infrastructure levy.	None
Local resident	Levy a new build cost on house builders.		
Local resident	In some Scandinavian countries potholes + road repairs are sponsored by local businesses, could a similar scheme be adopted here? The money generated would cut the amount needed for road repairs - this money could then be used to support services such as social care + health, education etc.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Outcome 4 – Cheshire East is a Green and Sustainable Place

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Elected town or parish Councillor / member	The balance is right with the exception of new social housing, this should be given priority over expensive new homes which are lying empty across the County.	Where possible the Council does secure affordable housing through its planning agreements with developers.	None
Local resident	I understand that there has been a considerable windfall from new housing which is to be offered out to local Councils for new projects. Why is this money not being used?	This is being allocated to local communities through the New Homes Bonus Community Fund.	None
Local resident	Taking legal action on landowners whom's property is impacting the degradation of our highways. Enforce laws linked to landowner obligations to manage land drainage systems and thus mitigate the risk of flooding and accelerate degradation on our highway network. Consider offer setting a percentage of highway budget to legal prosecution and ensure fines are used to maintain sustain infrastructure	Where appropriate the Council does take enforcement action.	None
Local resident	Any proposal which reduces public transport affects me, especially in the evenings & at weekends. We must reduce our reliance on cars & avoid isolation of the vulnerable. In order to preserve the environment, public transport must be upgraded.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	The area where I live looks a mess with grass all over the place. Cut it then remove it.	The Council has a programmed approach to grass cutting. For specific enquiries please contact highways on 0300 123 5020.	None
Local resident	Mass reduction in local services and transport	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	The constant degradation of the environment is not pleasing.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Elected town or parish Councillor / member	<p>OUTCOME 4 - There is no reference to measures to support the department to meet the challenges. It was noted that the Planning Department has lost several planners who have now taken up employment in the private sector.</p> <p>Transport: (Page 41) There was an expectation that this would be set out in more detail.</p> <p>Proposals to vary the budget (Page 45) Concern was</p>	The planning service has not only maintained is level of officers it has recently increased its capacity to support the delivery of this important service.	None

OFFICIAL

## Outcome 4 – Cheshire East is a Green and Sustainable Place

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	expressed that savings might mean that the burden would transfer to the voluntary sector and this would make it more difficult for volunteers who wish to make a difference within their own community. The proposed savings were relatively small compared with the overall budget and this proposed reduction should be re-considered.		

## Outcome 5 – People Live Well and for Longer

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 33. Independent Living Fund - Attrition Factor Reductions</b>			
Elected town or parish Councillor / member	This should be increased as it saves money on care in my view.	This was a government grant that was time limited.	None
Business / organisation	Recognise the arguments for reducing this funding in line with individuals no longer needing this specific support. However, the impact of this change for all service users and other service areas needs to be fully understood.		
Elected town or parish Councillor / member	OUTCOME 5 - There is a need for 'joined-up thinking' to take into account the fact that if people are to remain in their own homes for longer, there must be sufficient support so that they are able to leave their homes to access services and to avoid social isolation.	Cheshire East Council recognises the importance of people living in their own homes and have invested in the Care at Home the carers Hub, Residential Care and Healthy Life Styles and just recently commissioned a befriending services all which is to ensure people stay in their own homes.	None

OFFICIAL

## Outcome 5 – People Live Well and for Longer

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 34. Client Finance and Business Support Review</b>			
Elected town or parish Councillor / member	This is linked with 17 and I disagree with more administrative jobs	This is about making efficiencies not increasing administration jobs.	None
<b>Proposal 35. Direct Payments Review</b>			
Local resident	LAs are meant to be increasing the uptake of direct payments, not reducing it. People managing their own services/lives through DPs actually save CEC hundreds of thousands of pounds. It makes no sense to decrease this.	We will continue to increase the uptake of direct payments where a person chooses to control their own care & support.  This is about more efficient ways of monitoring the current spend ensuring that we meet individual needs.	None
Elected town or parish Councillor / member	Jargon for cuts from the most vulnerable		
Local resident	Potentially affected by proposals 35 and 40	No evidence to substantiate this.	None
<b>Proposal 36. One You Cheshire East</b>			
Employee at Cheshire East Council	Should be limited to those who are on a restricted income and a capital threshold. This could be tied with the means testing already done on Council Tax Support claims e.g. anyone in receipt of Council Tax Support is eligible.	Under the Care Act the Council has a duty to meet the wellbeing needs of the whole population.	None
Business / organisation	This is a relatively new service and the CCGs would anticipate that demand for these services will increase. Many GPs refer to this service and we are concerned that a reduction in the budget could result in people requiring alternative, more intensive and more expensive support or alternative services.	The reduction in budget is around management costs, not front line service delivery.	None
<b>Proposal 37. Community Equipment Service</b>			

OFFICIAL

## Outcome 5 – People Live Well and for Longer

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	Reducing the amount spent on community equipment is a false economy. CEC needs to invest to support current needs and as a preventative measure that can reduce ongoing costs.	A business case has been undertaken and benchmarking of other similar schemes, evidences that a reduction can be made without impact on the front line service delivery.	None
Elected town or parish Councillor / member	How do you know the outcome before the review is complete?		
Business / organisation	The feedback we have from neighbouring CCGs is: when this service has been reproduced or redesigned the costs have materially increased. We urge the Council to undertake a detailed market assessment before committing to any changes. Both the Council and the NHS are working to support people living independently for longer in their own homes. We are aware of ongoing conversations between the CCGs & CEC staff but we remain concerned that savings in this budget could be false economy with expensive unintended consequences.		
<b>Proposal 38. Review and reduction of contract values (Children's Services)</b>			
Local resident	Annual tendering for therapeutic services for children in CAMHS, is very fragmented, limited in approach, not geared to complex cases and is biased towards large scale providers which is not cost effective. Relationships with therapists are built up over months and in some cases, years, and then thrown into disarray when contracts terminate, to the detriment of the children involved. All of the frontline staff are clearly under extreme pressure and are snowed under dealing with constant change and lack of resource. Provision continues to fail to be child centred - interventions are too late and too little.	CAMHS is a service commissioned by the Local Clinical Commissioning Groups (CCG's) and not by the council so is not affected by this proposal.	None
Local resident	CAMHS is not child centred and not geared to complex cases. Constant change of therapeutic services threatens any progress that can be made		

OFFICIAL

## Outcome 5 – People Live Well and for Longer

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Business / organisation	We believe it is important to protect front line services especially those that provide an alternative to hospital admission. We would support efforts to deliver those services more efficiently but would be concerned if these proposals resulted in a reduction in support and care for vulnerable children. We are particularly concerned with changes to early intervention contracts that support children and young people in a number of innovative ways both in schools and out.	Cheshire East Council is committed to protect front line services; the savings will be achieved through a more effective way of commissioning services to support children and young people and through more effective contract management.	None
<b>Proposal 40. Increase Income</b>			
Local resident	Squeezing more money out of people who can't afford it is not the way to go. You say you provide benefits advice but this does not happen, as I know from my own experience. You should be investing in services that support people to maximize their incomes.	Cheshire East Council does invest in information, advice and guidance services, where maximisation of income is a key outcome.  The Local Authority only charges what a person is assessed as being what the individual can afford to pay.	None
Elected town or parish Councillor / member	I presume this means charge properly?	This is about ensuring individuals who have to pay for their care and support are charged appropriately within what they can afford.	None
<b>Proposal 41. Growth in Demand for Adult Social Care – Reduced demand / efficiencies</b>			
Local resident	Will these measures result in savings elsewhere e.g. the NHS?	No this is about additional money for social care to meet the increasing and growing demand for people needing care and support.	None
Local resident	Allocation of extra £20.5m over the next 3 years is quite high. More pressure should be put on the central government in order to cover the elderly care costs through the NI contributions.	Social Care funding is an issue for all Local Authorities across the Country and is recognised by central Government.  We are awaiting a Green Paper that will address how social care will be funded in the future.	None
Local resident	More work on Adult social care is needed as the work force gets older and have to work longer	We agree and this is happening locally and sub regionally. Cheshire East Council takes the	None

OFFICIAL

## Outcome 5 – People Live Well and for Longer

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
		wellbeing of the workforce very seriously.	
Local resident	I am going to be old one day. You are not planning enough for other people like me from Crewe.	Cheshire East Council is looking at all areas of specific health inequalities and Crewe is of particular focus. The Council has a duty to meet the needs of individuals who are eligible for social care and do look at how to address the needs within geographical areas.	None
Local resident	These amounts are insufficient; the Carers' Drop-In I found most valuable to us n Alsager has been scrapped. Increase funding to our Carers Service in Crewe.	Cheshire East Council has recently invested in carers services, the carers hub, carer respite and a community respite offer. The issue raised will be investigated.	None
Elected town or parish Councillor / member	Disley Parish Council welcomes the proposed investment in Adult Social Care up to 2022. Disley and Newtown has a high proportion of elderly residents, above the Cheshire East average, which will increase over the next ten years.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Business / organisation	We welcome the proposed investment in high quality services for this vulnerable group especially the support for the growing numbers of elderly resident living in Cheshire East. We hope to see greater focus on developing these investment plans with the local Care Communities and believe this will see the investment targeted towards addressing local needs.	Cheshire East Council are committed to supporting the care communities and all recent commissions have been targeted to support the care communities to assist in meeting local needs.	None
<b>Proposal 42. Growth Bid Cared for Children and Care Leavers</b>			
Local resident	Will these measures result in savings elsewhere e.g. the NHS?	No this is about additional money for social care to meet the increasing and growing demand for people needing care and support.	None
<b>Proposal 44. 0-19 Healthy Child Programme</b>			
Employee at Cheshire East Council	Should be limited to those who are on a restricted income and a capital threshold. This could be tied win with the means testing already done on Council Tax Support claims e.g. anyone in receipt of Council Tax	The 0-19 Healthy child programme is a statutory service that has to be delivered which therefore means restricting access to the service cannot be undertaken.	None

OFFICIAL

## Outcome 5 – People Live Well and for Longer

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	Support is eligible.		
<b>Proposal 46. Allocated Adult Social Care Grants</b>			
Local resident	Why is their need to refund parking charges?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	No valid case for refunding car park charges to Leisure Facility users. These refunds encourage the use of private transport over public transport which is bad for the environment, if people can afford to own and run a car they can afford parking charges.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Elected town or parish Councillor / member	The Town Council have concerns on the proposed reduction for concessionary 'leisure card' holders from 40% to 30% which will affect the most vulnerable people in the borough.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	This action does not fit in with Healthy Community, we should be making such schemes attractive. The 3% cut in Leisure Services, what does this actually mean?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Reduction from 40% to 30% of the saving for holders of the everybody leisure card affects me directly	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
<b>Proposal - Unspecified</b>			
Local resident	The whole functionality, budget & staff for continuing care should be transferred to the NHS. The consolidated service would be more efficient & cost effective.	Continuing health care is delivered by the NHS. Cheshire East Council works in collaboration with the NHS to ensure more efficient and effective services.	None
Local resident	Many of the service descriptions are a little unclear and the impacts difficult for someone unfamiliar with the types of service to appreciate, in general the pre is little which stands out as being inappropriate	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Support for breastfeeding would be a cheap way of sorting several of the aims but isn't mentioned	Breast feeding forms part of the 0-19 service that is currently commissioned.	None
Local resident	An increase of £3.5m what is this going to be used for? Why are you reducing other small items of outcome 5	The increase is to meet the growing demand of people that need social care services.	None

OFFICIAL

## Outcome 5 – People Live Well and for Longer

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	but then have £3.5m in one big church.	Due to the increased demand, the Council still needs to make some targeted reductions to ensure that individual needs can be met overall and that the budget balances.	
Local resident	I think further consideration to multiagency budget setting in certain areas e.g. Adults social care should be considered to ensure that budget setting & activities in health do not contradict aims of the Council	Cheshire East Council works in collaboration with the NHS to ensure we don't duplicate services and have more efficient and effective services.	None
Local resident	Optimise each process stage in Patient Care from Hospital to retirement. Current processes inefficient, communication between Cheshire East and the NHS is poor.	Cheshire East Council and the NHS are working more closely together to address the issue raised.	None
Local resident	Do we understand the measures behind the justification to invest more into the 'People live well and for longer' element of the budget? Do we consider & quantify the value that health and wellbeing clubs, groups and associations do to provide services to improve resident's health & wellbeing. Or it all just, NHS and supporting private entities linked to those services? We may in reality not need the level of budget being considered currently - residents need to be more educated on health & wellbeing.	The investment required is to meet the growing demand of people that need Care and support services.  Cheshire East Council also recognises the need for early intervention and prevention to support people and spends a percentage of its budget supporting the health and wellbeing of local people.	None
Local resident	It was a shame to lose the squash courts at Sandbach LC but the financial & visitor gain of the new gym is clear to see. My concern is that some users during school days are adversely affected by the school using the centre as a school entrance. The school and the centre are separate legal entities - there is no logic behind the school using the centre in this way - creates all sorts of safeguarding issues - anyone can get into the school. The school are aware of the risk; they demanded a barrier which was broken following misuse by the school and has not been used since. The planning documents supporting the new sixth form made it clear a secure perimeter was to be established	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Outcome 5 – People Live Well and for Longer

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	and no school staff/pupils or visitors would go anywhere near the centre. Elderly customers are not agile enough to avoid all this traffic and I feel unsafe. So much so that I have reduced my use of the centre. The Council must enforce its rights. The school is an academy. It is not your responsibility to provide access to it.		
Local resident	Increasing breastfeeding rates would help to meet many of your targets in a very cost effective way	Breast feeding forms part of the 0-19 service that is currently commissioned and targets are set to increase the uptake.	None
Local resident	Concerns over safety at Sandbach LC if high school continue to use LC entrance as school entrance	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Business / organisation	NHS Eastern Cheshire Clinical Commissioning Group (CCG) and NHS South Cheshire CCG recognise the very real pressures faced by local authorities at this time. The impact of a reduction in central funding coupled with an increase in the numbers of elderly resident's means that difficult choices will be needed. The CCGs welcome the commitment to set aside funds for the Council's health budget. It is pleasing to note no reductions are planned on long term care placements nor on domiciliary and home care. However, the CCGs are very concerned about the scale of savings proposed in 2019/20 and the impact these proposals will have on local services.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.  The Council is committed to working with NHS colleagues to better understand the 10 year NHS plan and the £20 billion being invested in the NHS. The priority will then be to collectively invest in the health and care economy in Cheshire East.	None

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 48. Reduce costs of core processes (Oracle system review)</b>			
Elected town or parish Councillor / member	Completely unambitious target. HR simply need outsourcing or cut by at least half	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Elected town or parish Councillor / member	How will CEC plan for project over-runs?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
<b>Proposal 49. Delivery of the Equality, Diversity and Inclusion Strategy</b>			
Local resident	No more money should be spent on Delivery of the Equality, Diversity & Inclusion Strategy	The council has a statutory duty to comply with national legislation and this resource supports compliance.	None
Elected town or parish Councillor / member	Disagree - not needed		
Local resident	It is not clear whether the equality etc. strategy refers to Council staff or Cheshire East generally but this project should be kept in perspective and not become an undue burden on Council taxpayers		
Local resident	Stop all funding of lgbt's, church related expenditure, the police and any funding for mental health.		
<b>Proposal 51. Legal Services Income</b>			
Elected town or parish Councillor / member	This is unambitious. Outsource this unit.	The service is proposed for restructure and as part of this process we will consider all options for the operating model.	None
<b>Proposal 53. Income from the recovery of local taxation</b>			
Local resident	Collect income due including Council tax	The Council has one of the highest collection rates.	None

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 54. Corporate Services Restructure</b>			
Elected town or parish Councillor / member	Disagree - cut absences instead	The service is currently subject to a proposed restructure and will consider all options in relation to the most appropriate operating model.	None
<b>Proposal 55. Growth in Legal services</b>			
Elected town or parish Councillor / member	Disagree - cut absence instead	The service is proposed for restructure and as part of this process we will consider all options for the most appropriate operating model.	None
<b>Proposal 56. Growth in HR services</b>			
Elected town or parish Councillor / member	Disagree with growth particularly for HR. Massive savings would result from outsourcing	The service is proposed for restructure and as part of this process we will consider all options for the most appropriate operating model.	None
<b>Proposal 57. Local Election Costs 2019</b>			
Local resident	Seems a lot of money for local elections, can this be reduced?	The scale and geographic spread of parish and town councils makes this cost unavoidable but all costs will be monitored to minimise impact.	None
<b>Proposal 59. Pay and Pensions Allocation</b>			
Local resident	Biggest increase... + 5.036 then + 7.141. That's big, I can't see that going well.	This is to comply with National pay settlements and the opinion of the scheme actuary.	None
Local resident	I would like to see the pay increases frozen rather than 2%.		
Local resident	Salary increases of 2% compound: 1.5% increases in pension contributions are above private industry levels, Why?		
Local resident	Reduce the increased pension contributions		
Local resident	Cut back on the budget - increases in people, place & corporate budgets are astounding - way above any private industry norm.		

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 60. Mutually Agreed Resignation Scheme 2018/19</b>			
Elected town or parish Councillor / member	Another failed promise - disagree with growth simply hold officers accountable	The Councils Staffing Committee will review this matter and may recommend further changes.	None
Local resident	Council contracts should be written so that where there are issues with staff they can be terminated efficiently without uncommercial termination periods and with clawback where terminated employees ring other employment during a termination payment period and where there are disciplinary matters these are dealt with urgently and not allowed to go on indefinitely with extended Garden leave periods at the expense of Council tax payers		
<b>Proposal 61. Mutually Agreed Resignation Scheme 2019/20</b>			
Local resident	In private companies if synergy targets are not reached the budget is not rolled over to following years as a deficit, compulsory redundancies are made.	The Councils Staffing Committee will review this matter and may recommend further changes.	None
Local resident	In view of the MARS program and the need to find overall cost savings the proposed 2% annual budget increase to staff costs should be reduced to 1% with managers tasked to achieve these savings possibly through freezing of vacant posts.		
<b>Proposal 66. Community Budgets funded from New Homes Bonus</b>			
Local resident	A potentially valuable resource to enable communities to fund local improvements- especially those which are suffering the effect of lots of new housing development without gaining the benefit of CIL funding - it is pleasing to see that the funds will reflect the areas where the new homes are being built but the	The New Homes Bonus Community Fund is set at £2m over two years.  Details of the level of New Homes Bonus received by the Council are provided annually within the Medium Term Financial Strategy (Annex 8 in 2019/20).	None

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	percentage of the overall amount of funds raised being returned to the communities is not clear - it should be sufficient to enable the communities to adequately offset the costs and inconvenience of the new houses. There is reference to the grants secured to release development sites- including the Handforth Garden Village but there is no indication of the amounts or where these are reflected in the budget- nor is there any indication as to where the profit generated from the land sales in these developments is to be accounted for	New Homes Bonus payments reward housing growth, although the funding has actually been drawn from other Local Government Grants. It is general funding, meaning there are no conditions or special reporting requirements associated with this grant.  Cheshire East Council decided locally to set aside a proportion of the grant, to create the New Homes Bonus Community Fund, in response to feedback from residents and members.	
<b>Proposal 69. Earmarked Reserves</b>			
Local resident	The Council has shown an impact of less than 3M£ on earmarked reserves in the 3 year period so why are these reserves being held at such a high level of 51.5M£?	The appropriate use of Earmarked Reserves is described within the Reserves Strategy.	None
Local resident	Reduce the earmarked reserves	The Council sets aside funds to protect against future risks, or to fund projects that may span across financial years.	
Elected town or parish Councillor / member	The Town Council objects that £2.1 million of earmarked reserves will be drawn down to sustain the revenue budget.	Where risks have not materialised, or the need for the reserve expires for any other reason, then it is appropriate to return balances to the Revenue Budget to support service delivery.	
Local resident	Reduce the earmarked reserves by 50 % to help fund this "INTERNAL" set of costs which do not contribute anything to better service for the Council tax payers		
<b>Proposal 71. Council Tax % charge increase</b>			
<b>Negative Comment x 43</b>			
Local resident	Council tax is already at historically record levels should not be increased. An equivalent amount of cash can be found by improving internal efficiencies of Cheshire East Council.	Council Tax increases for Cheshire East Council, since the 2009 Local Government Reorganisation, are considerably lower than the cumulative increases in inflation (CPI & RPI) and are amongst the lowest	Council Tax is proposed to increase by 2.99% in line with the Pre-Budget Consultation document. This compares to an increase of

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	To have another rise is unacceptable. People are struggling to balance household budgets.	for any Unitary Council in England.	5.99% in 2018/19.
Local resident	The Council should freeze the rates at the current figures.	The Council froze Council Tax levels for 5 consecutive years, but has subsequently responded to government policies to supplement grant reductions with Council Tax receipts. Lower than average welfare payments, high collection rates and high growth in housing numbers have also contributed to increased receipts.	
Local resident	A 1.99% increase is hard to stomach for working families without increases in income. I am worse off than before the crash in 2008.		
Local resident	The 3% Council tax increase is higher than the average salary increase in Cheshire East. 2% should be the maximum increase.	Recent ring-fenced increases in Council Tax levels have enabled the Council to fund rising costs within Adult Social Care, and the service is spending within budget in 2018/19. Future increases reflect increasing demand, particularly in Children's Services, such as social care and Special Educational Needs.	
Local resident	I am concerned at the assumption that both householders + businesses can pay increases in rates. Businesses are struggling + people do not have unlimited resources. We are affected by police + fire services increases as well - there should be a total cap on increases including parish precepts.		
Local resident	Council tax bands are far too high in Cheshire East and many families including ourselves are struggling to afford them - should be frozen for 2 years.	The Council also recognises the impact higher Council Tax payments can have on individual households and has therefore not reduced thresholds to access the Council Tax Support Scheme in 2019/20.	
Local resident	The Council should live within its present budget		
Local resident	Increase only benefits those with children	Anyone facing difficulties paying Council Tax should get in touch with the Council's Customer Contact Centre.	
Local resident	Stop wasting money		
Local resident	The Council was elected on a promise to not increase Council tax.		
Local resident	Object to increased Council tax when the state of the roads is disgraceful and repairs are delayed and shoddy		
Local resident	It is not an appropriate rise. Seek internal efficiencies in order to offset loss of central government funding.		

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	Executive pay vs their performance is not good value for the taxpayer already.		
Local resident	Too geared towards children services without looking at root causes of the issues that end up requiring extra investment		
Local resident	Why should I fund problems with others children - charge the parents		
Local resident	This increase and the previous 2 years worth of increases in Council tax are outrageous. Many families are now struggling to afford Council tax in Cheshire East and families have to forego putting food on the table so that they can pay their Council tax bill.		
	My suggestion would be that Council tax is frozen for the next 2 years (2019/20 and 2020/21).		
Local resident	Council tax for me as an aged 25+ worker is ridiculous and over a quarter of my income a month.		
	Where is this child social care you are improving? We need schools first.		
Employee at Cheshire East Council	A continued reduction in services while increasing Council tax is too much for many. This combined with the house building in Cheshire East increasing potential rates, from the outside doesn't seem to be adding up. More needs to be done to educate others about where the money is coming from and where it is going.		
Local resident	The majority of the need for the Council to generate more cash by increases in Council tax shows clearly as the need to pay more money for people, place & corporate.		

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	Scrap the town Council - divert all money into East Cheshire and then freeze the Council tax this year. I have an objection to any increase as this has no value for money for my situation at all		
Local resident	The proposed increase in Council tax directly affects me - it has already gone up by the maximum in previous years.		
Local resident	Consumes more of my disposable income with no obvious benefits		
Local resident	As a pensioner an increase in my Council tax leaves less money to heat and light my house as well as eat		
Local resident	The increase in Council tax as I am a pensioner		
Local resident	The proposal to increase Council Tax affects me adversely and affects many people in the Cheshire East area		
Local resident	Increases in Council tax will affect me.		
Local resident	Increase in amount to be paid when as senior citizens we are on a fixed income.		
Local resident	Council tax is too high as it is. All the new housing developments and what you are going to charge them should cover the cost easily.		
Local resident	The additional Council tax that I will have to pay will affect me, not least as I have not had a pay rise in many years, so I will need to cut something else out of my other expenditure		
Local resident	Higher rate of Council tax, reduction in services and general reduction in community based services will affect me		
Local resident	My age and that of my contemporaries		

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	Soon I will see my monthly payments to the Council go over the £200 mark. This is like paying rent on my own property, while the Council tax is well over a third of my monthly outgoings.		
Local resident	The increase in Council tax proposed will affect me		
Local resident	My Council tax is going up 3%, which is well above inflation & the typical pay rise that a worker will receive in UK over next 5 projected years. Unacceptable.		
Local resident	The proposal to increase Council tax by 2.99% would have an adverse affect on every family in Cheshire East, including mine.		
Local resident	Only the 2.99% raise in Council tax as a resident. I understand the reasons and that it is my duty to support the Council at this time of austerity. This is something I will address during the next election.		
Local resident	Impacted by Council tax rises.		
Local resident	Impacted as a pensioner/resident whose costs will increase dramatically with no extra service provided		
Local resident	Will increase everyone's costs of living.		
Local resident	Affected as I will have to pay more money. Scrap Crewe Town Council & freeze the rise. Can also sell off land / buildings that are not being used that's wasting money - such as old Crewe swimming baths and library		
Elected town or parish Councillor / member	The adverse affect is having to pay more Council tax when the Council doesn't explore alternatives to current provision properly.		

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Positive Comment x 21</b>			
Local resident	Considering the fairly small increase in Council tax I'm sure residents could possibly take a £1 increase. As long as the funds were used appropriately and residents see tangible benefit.	Comments from residents that support the proposed Council Tax increase, and recognise the impact this will have on the future sustainability of services are welcome. Responses are noted and will be brought to the attention of the relevant Portfolio Holder.	Council Tax is proposed to increase by 2.99% in line with the Pre-Budget Consultation document. This compares to an increase of 5.99% in 2018/19.
Local resident	Higher Council Tax Bands need to be brought in for properties worth over £1,000,000		
Local resident	I do not object to what seems to be a small increase after a period of standstill.		
Local resident	An overhaul of the tax system is required, if we want a service then we should pay for it		
Local resident	Approx. £3 pm is an acceptable increase overall. I don't understand enough about children's social care other than feeling if parenting skills contribute to the problem than a proportion of the increased investment should be put into prevention and/or early intervention.		
Local resident	I would be prepared to pay more Council Tax if it went into leveraging improved delivery outcomes, i.e. matched by value-adding changes to delivery processes.		
Local resident	The increase should be set aside purely to support children and the elderly.		
Local resident	A more sensible approach would be to accept a need for an even greater level of taxation in this affluent area.		
Local resident	I have no problems in an increased Council tax provided it is to deliver services for the community and NOT for Council pensions, which are already extremely generous compared to the private sector.		

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	Supportive of increasing Council tax to maintain services		
Local resident	Could increase Council tax even further to pay for our services. An increase of £1 per week would not be out of order. We can't rely on the government.		
Local resident	Council Tax in this County can take a little more elasticity. Go up another 1% at the next opportunity.		
Local resident	Agree with the extra cost to Council tax		
Local resident	A reasonably fair balance between local taxation and reduction in service costs.		
Local resident	See above - but in general terms costs have to be funded and if the principal source of funding is Council tax some increases will, be inevitable		
Local resident	Tax should increase by 5% to give the Council a bit more freedom to deliver services and perhaps employee benefits could be tightened just a little bit?		
Local resident	Happy to pay for good services		
Local resident	No objection to paying a small increase in the Council Tax. I would prefer to do that than have substandard services although I recognise that some residents might have difficulty.		
Local resident	Inflation has been low for 10 years + increased demand is largely due to an ageing population. Under-funding by government "austerity measures" cannot be allowed to continue, income tax should be increased for the higher earners, instead of continual tax cuts for those who need them least. Local healthcare and social care needs should not be off-loaded at a local level onto those who are already paying income tax for		

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	these services.		
Local resident	I do not mind paying this to ensure services are provided		
Local resident	This is, I think, slightly below the current rate of inflation, so doesn't increase Council Tax income in real terms. If this is correct, perhaps a slightly bigger increase.		
<b>Proposal 74. Business Rates Relief Compensation Grants</b>			
Local resident	I would prefer to see spending to reduce business rates & attract more business back to the area.	Business Rates are currently set by Central Government, but they are consulting on how much business rates should be retained locally. The national consultation responses may increase the opportunities for the Council to review the levels of local business rate payments.	None
<b>Proposal 78. New Homes Bonus</b>			
Elected town or parish Councillor / member	CEC has received over £8 million in New Homes Bonus receipts from central Government yet only £1million is being offered to the community via a grant process. There are concerns that CEC is not using the NHB as the government recommended i.e. that it should compensate communities where new homes have been built.	<p>The NHB Community Fund is set at £2m over two years. Details of the level of New Homes Bonus received by the Council is provided annually within the Medium Term Financial Strategy (Annex 8 in 2019/20).</p> <p>New Homes Bonus payments reward housing growth, although the funding has actually been drawn from other Local Government Grants. It is general funding, meaning there are no conditions or special reporting requirements associated with this grant.</p> <p>Cheshire East Council decided locally to set aside a proportion of the grant, to create the New Homes Bonus Community Fund, in response to feedback from residents and members.</p>	None

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
<b>Proposal 79. Other Grants</b>			
Elected town or parish Councillor / member	Capital Financing. There is no money for Alsager in the capital programme, despite the huge increase in houses the town has taken. The roads, car parks and infrastructure need developing.	The Capital Strategy, within the MTFS, sets out the approach to prioritising capital schemes.	None
<b>Proposal - Mixed</b>			
Elected town or parish Councillor / member	48 49 54 55 56 ) privatise & outsource, Also reduce staff absence, consider salary cuts at the higher of levels e.g. why is it right to pay teachers £26k and administrators £50k	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
<b>Proposal - Unspecified</b>			
<p>Unspecified comments, provided as part of the consultation process, are welcomed and are mainly addressed through the narrative contained within the Medium Term Financial Strategy (MTFS).</p> <p>The MTFS provides information on what the Council is spending money on and how it is able to balance the achievement of outcomes, as detailed in the Corporate Plan, with the level of resources available.</p> <p>The comments in the section below have been brought to the attention of Portfolio Holders and Senior Officers during the process to set a balanced MTFS. However, as the comments are frequently generalised is it not reasonable to specify a response in all cases. Comments will be taken in to account in the way services are delivered during the 2019/20 Financial Year and the Council will consider how further communication can demonstrate how these comments have been taken in to account.</p> <p>Many comments refer to Human Resources matters, such as payments to employees and elected members and their associated terms and conditions. The Council must remain compliant with current legislation in such matters and has regular liaison with the Unions as well as presenting matters to the Staffing Committee. This can restrict the ability of the Council to change many practices, but all comments will be considered to ensure opportunities to achieve efficiencies are not missed.</p>			
Local resident	Increase investment in public transport, reduce business management & HR costs by the equivalent amount	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Why should the Council project 83.5M£ growth in spending net 58.9M£ funded by Council tax increases? Where is the 10.5/11.1M£ economy coming from?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	Reduce Councillor's expenses and ensure that they attend all the meetings to get their base expenses.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	The Council should introduce a "Proposed Cost Reduction" scheme, open to all employees. The PCR should allow Council employees at any level to fill out a paper form or email an appointed PCR co-ordinator with the idea of cost reduction. The ideas will be evaluated and if chosen for implementation, the employee will receive a £100 payment for the accepted idea and a subsequent payment (proportional to the actual saving) after 12 months operation of the idea.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	If an effective process was to be pursued, why did the focus on 'A Responsible, Effective and Efficient Organisation' not result in at least absorbing inflation with no increase in the costs of this part of the budget. I have not found a reference to improving the overall quality of governance with a strategy/policy focus on pursuing value adding organisational effectiveness.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Bring in more efficiencies with the overall operation of the Council.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Close the offices in Sandbach, how much are the half empty offices costing us local tax payers?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Cut staff numbers at Cheshire East HQ and re-asses salaries. Residents are particularly annoyed at the high earners who are, or have been investigated and who have still been paid.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	A reduction in Cheshire East Council management positions and pay for those positions. Implement a reduced pension and sick pay offering for Cheshire East Council employees.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Reduce the increases of 58.9M£ net on the budget of 268.1M£	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Elected town or parish Councillor / member	CEC Vision - the Town Council does not feel that CEC is achieving the vision i.e. 'reaching out to communities, neighbouring Councils and partners, listen to what they say and act accordingly' Alsager does not feel that they are being listened to, especially with regard to highway issues.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Reduce the salaries of senior managers. Deal with staff suspensions more speedily and stop spending money on people on gardening leave. Stop auditing small amounts of money awarded to people who access services, including carers. Start co-production with the people who access your services - more likely to get things right first time. For example, your dynamic purchasing system is causing huge problems for families - you only seem to have consulted with providers, not people who access services - it makes no sense.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Drop the wages to an equal +2.9 each year rather than +5.036 then +7.141	An element of the increases will be offset by vacancy provisions therefore an overall increase of 2% on pay budgets has been provided for in each year.	None
Local resident	The Council should turn street lamps off in non residential or essential areas after shops are closed etc., should not pay for anything mayor related, or indeed have a mayor. The council should ensure all	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	council buildings electrical items are turned off when not in use and should have regular stock takes in all buildings to ensure staff are not stealing and resources are not going to waste.		
Local resident	Reduce the number of part time job share management positions which reduce efficiency & block promotion prospects	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Unknown	Residents are funding gaps in service; maybe internal savings should be considered. Why pay a director when they are being investigated / suspended, why do we need a mayor? Staff can co-locate with the VCFS, staff who are responsible for making commissioning decisions should be aware of the landscape before making decisions about services. Recent cuts in adult services have had a disastrous result on the most vulnerable members of society - no managers would meet with the residents to discuss the cuts and did not respond to complaints sent to them or contact from local Councillors on behalf of residents. Meetings were supposedly held with residents which were daytime when residents had child care or were at work.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.  The Council must remain compliant with current legislation in such matters and has regular liaison with the Unions as well as presenting matters to the Staffing Committee. This can restrict the ability of the Council to change many practices, but all comments will be considered to ensure opportunities to achieve efficiencies are not missed.	None
Local resident	Cut the high level of managers without office and need.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Agree to the 1% for local children. Check where money is wasted for example. It should be less on some services - why cut grass on road side verges and then leave it, it goes down the drains and blocks them - then further work is then required to clean them.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Live within its present budget and stop wasting taxpayer's money.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Outcome 6 – A Responsible, Effective and Efficient Organisation/ Capital Financing and Central Budgets

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	Amalgamate services between Councils; reduce the cost of indirect staff. There should be only 3 levels of management between the top and bottom of the organisation. No salary increases based on inflation. just improvement in efficiency/productivity. Time in service rises not allowed.	The Council already engages in shared service arrangements with a number of local authorities Inc. Cheshire West and Chester, Warrington and Greater Manchester authorities.  Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Elected town or parish Councillor / member	Residents recognise that funding from Government is being reduced however the Council has and continues, to waste a significant amount of its revenue internally by mismanagement.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Reduce political costs e.g. Councillors & their payments \ equipment costs.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	I do not think the Mayor should have a car can she not provide her own? Do not agree with lavish receptions held by the Council, we have to cut back to pay Council tax, we do not get our pot holes repaired or street light fixed so surely CEC could economise?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Elected town or parish Councillor / member	Transfer land, buildings and services to town and parish Councils that will save revenue & capital outsource services they will be cheaper than direct provision	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Unspecified

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	You have made the best of the situation you are facing.	Thanks you, your, response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	It's almost impossible to say since the outcomes are so generic as to be almost meaningless. Expressed in a way that makes them impossible not to like - therefore for anyone to say whether they are a good use of public money or a waste.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Stress to the residents that they get the services that they pay for. Please do not refer to cuts in central government funding as the government simply redistributes funds raised via taxes from the tax payer.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	This is a complete fantasy!	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	The balance seems about right	Thanks you, your response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	The whole document is long. Complicated and not accessible. Let residents know what is happening in simple and easy to understand language.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Yes all of it	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	I support the budget proposals in full.	Thank you, your response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Ask specific questions	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	The thought of ploughing through 100 pages of	Response is noted and will be brought to the	None

OFFICIAL

## Unspecified

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	proposals was too daunting.	attention of the relevant Portfolio Holder.	
Local resident	You have difficult decisions to make and have done your best	Thanks you, your response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	How can Council tax go up until 2020 when there are double the amount of houses & therefore income? Recognise that the government are not giving you the amount of money you used to get but can you show us where the money is going? More houses on brown field sites - are you planning on leaving any green sites or fields or will we turn into a rural town? Why isn't national lottery grant or other grants being explored to improve the heritage trail?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.  Each new home brings additional Council Tax revenue, New homes Bonus and, in the medium term, a possible Community Infrastructure Levy. But homes also bring additional costs, such as education, waste collection and highways.	None
Local resident	I feel the balance is about right, however it is difficult to comprehend all of the data without more background info.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	I think you should go back to the Government and ask for more money for the vulnerable in our society.	The leader of the Council has written to the Prime Minister in relation to funding levels.	None
Local resident	Dealing with financial Challenges - It is not feasible to require local Councils to fund adult Social care, as Councils around the country are not equally affected - needs central government to maintain & increase their grant. Expecting local residents to pick up the cost via increases in Council Tax is unfair and not sustainable. This should be funded by increased NI contributions on both employees and employers. Remove the NI cap.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Employee of Cheshire East	Hard to say - the higher level business cases that support them have not been released for scrutiny in	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Unspecified

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Council	line with this consultation.		
Local resident	Demand needs to be balanced with supply. Whilst Cheshire East appears to have done an admirable job on making the supply side as efficient as possible, I am not convinced that it is doing all it can to manage the demand. Look more robustly at statutory responsibilities and provide only those services to people that are legally entitled to them. Better monitoring could also help prevent fraudulent activities connected with local services.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Capex overall should be reduced as should Council staffing. More money should be raised from developers and directed into schools. No major highways should be developed. A full review of the school meals contract should be completed. Business rates should be increased according to wealth of residents & reduced in areas requiring redevelopment e.g. Crewe. Spending should be prioritised differently and directly.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Unknown	Do proper consultation and remember those who are most vulnerable in the community are the people who require the most support; how can anyone read this document who has a learning impairment or literacy difficulties?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Investment equalised in local environment, per head capita in East Cheshire, for example spend £10 per head in one town, exactly the same amount is spent in every town in East Cheshire	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	No balance between conflicting requirements / needs seems about right	Thank you, your response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Elected town or parish Councillor /	On the whole this is a good a set of proposals as can be made in very difficult circumstances.	Thank you, your response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Unspecified

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
member			
Elected town or parish Councillor / member	<p>Has CE Council considered:</p> <ol style="list-style-type: none"> <li>1. Biomass energy generation from waste food tipping, for sustainability and (independent) energy generation?</li> <li>2. Invitation to green energy concerns to access CE landfill and waste food sites for a cooperative research and development to generate clean energy?</li> <li>3. Visitor attractions to the borough - possibility to partner with asset owners (such as National Trust) for mutually beneficial outcomes (generation of income and employment);</li> <li>4. Incentives to smaller independent concerns (financial, research, manufacturing etc.) to take up offers at CE brownfield assets?</li> <li>5. Development of existing unused town buildings as part of the requirements to meet housing expansion targets of central government?</li> </ol>	Responses are noted and will be brought to the attention of the relevant Portfolio Holders.	None
Local resident	Go back to the Government and tell them East Cheshire need more money to balance the budget! You're supposed to be there for the elderly disabled & vulnerable, if you can't then you have a big problem?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Tackling the root causes of increases in Social Care costs -	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Scrap the town Council and divert all money into Cheshire east - saving money	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Can we ask for more money from the government?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Balance is good as you have planned.	Thanks you, your response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Unspecified

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	Yes the balance is appropriate	Thank you, your response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Can't see that you have any other choice	Thank you, your response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	You, along with all Councils are actively seeking ways to deliver services with the greatest effect - the recent cases of executives not acting to the best interests of the residents will have taken its toll	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Some areas milk the system while others work hard for their money	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Why when you compare the amount of funding at the beginning of the document then do you go on to propose an increase in taxes which far exceeds this figure? The percentage difference is more than inflation; the increase should be enough to plug the gap plus inflation. Pick some of the less essential funding requirements to a public vote in a website to see which the residents and businesses are in favour of supporting that year.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	We have to avoid spending on unnecessary surveys and consultants. The CEC was elected to take decisions and that is what they should do.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	I think that the balance is appropriate.	Thank you, your response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Educate families to have the number of children they can afford.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Unspecified

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Local resident	If there is a serious increase in inflation there will be immense difficulties.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	I suggest that the Council should object to the Brexit decision by the government which has led to inflation and people becoming poorer.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Press the central government to release additional funding to the local Councils. Residents do not have to bare the costs.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Stop or reduce waste e.g. not painting zig zag lines outside a school which closed years ago.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	It fascinates me that we have not had a review of Council rates. I live on what was termed in the past as "Wilmslow R A F married quarters " In the many years I have lived here I have seen properties being extended over and over - looking at the bands others pay there is little difference when they have lots more bedrooms and on suites or bathrooms.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Well given that your Government grant it quite low compared with the nearby cities - as a pensioner I can confirm that the increase in state patient goes nowhere near matching this year's increase - this is a concern going forward	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	I think the balance is appropriate due to lack of central government support. Where misuse of position in the Council is proven any costs related to the case should be recovered.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Q1: Why have local Councils not strongly opposed this central government cutback - taxes and budgets continue to rise nationally and we are CE and UK citizens - this is unacceptable. Q2: CE could consider cases of exceptional demand for a set charge (e.g. unusually high volumes of waste generated by specific households, or businesses - measured against number	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Unspecified

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
	of employees and industry type).		
Local resident	Stop wasting rate payers money	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	It is ok	Thank you, your response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Stop wasting money paying for taxis etc. transporting dustmen to Middlewich, kids to schools in Knutsford when half the time the cabs go empty	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	What about toxic air pollution? What about all the vacant allotments? What about all the illegal parking?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Go back to the Government & tell them they need to increase their spending to your Council, and should make sure the most vulnerable in East Cheshire are looked after. After 10 years of austerity you shouldn't be thinking about making further savings! After all Austerity has now ended?	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	The report is very difficult to follow. Too political and not practical. There is no plan. 1. This is where we are now. 2. This is what we want. 3. This is all we can afford. 4. This is where we will be in 3 years.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	I recognise the Council has many competing needs to meet in a very challenging financial environment	Thank you, your response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Unspecified

Who	Summary of comment	Response from CEC	Changes to Pre-Budget Report based on feedback
Elected town or parish Councillor / member	Residents are increasingly concerned that the Council is mismanaging the money they pay to it for their current services and that infrastructure needed to support the additional growth in the Local Plan will not be provided.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	Council tax, houses, markets. All bad as usual - I don't trust anything it says as we have no trust in the Council.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	I have a mother in a care home and a daughter and son in law who are involved in education.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Local resident	This document is simply too big - if it is going to be of any use, it should be broken down into its constituent parts and distributed on a piece meal basis over a period of time. You can not expect anyone to review 100 detailed proposals and then give detailed comments on the particular points in which they have an interest.	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None
Elected town or parish Councillor / member	<ol style="list-style-type: none"> <li>1) There was general concern at the loss of revenue support from central government and pressure should be put on Cheshire East Council to request its reinstatement.</li> <li>2) The document does not contain sufficient detail to enable informed observations to be made.</li> <li>3) Adult/child social care – Put pressure on local government to ensure that adequate provision is included in the budgets. Each year there will be an increase in Council Tax to fund the gap.</li> <li>4) The Borough of Cheshire East as a whole is being harmed by national policy.</li> <li>5) There is a projected overspend of £5.2m in the current budget. Is this reflected in budget provisions for the forward year?</li> </ol>	Response is noted and will be brought to the attention of the relevant Portfolio Holder.	None

OFFICIAL

## Key Events

The key events associated with the Budget Consultation are outlined in the below table

Event	Date	Comments
Pre Budget Consultation launch	19 <sup>th</sup> October 2018	<a href="#">Pre-Budget Consultation</a> placed on Council's website and Centranet to launch consultation exercise.
Provisional Funding announcements	13 <sup>th</sup> December 2018	From Central Government
Council	13 <sup>th</sup> December 2018	Agreed the <a href="#">Domestic Tax Base</a>
Pre Budget Consultation close	14 <sup>th</sup> December 2018	On-line consultation period closed
Third Quarter Review of Performance – Challenge sessions	5 <sup>th</sup> November to 19 <sup>th</sup> December 2018	Provided updated baseline spending calculations for services and potential impact on calculations proposed within the MTFS.
Informal Cabinet	18 <sup>th</sup> December 2018	Review of draft Capital Programme
Corporate Services DMT	2 <sup>nd</sup> January 2019	Final MTFS policy proposals to be signed off
People Services DMT	7 <sup>th</sup> January 2019	Final MTFS policy proposals to be signed off
Place Services DMT	17 <sup>th</sup> January 2019	Final MTFS policy proposals to be signed off
Corporate Leadership Team	16 <sup>th</sup> January 2019	MTFS to come to CLT
Informal Cabinet	22 <sup>nd</sup> January 2019	MTFS to come to Cabinet
Children & Families Overview and Scrutiny Committee	<a href="#">28th January 2019</a>	Consider <a href="#">Pre-Budget Consultation</a> (relevant budget areas)
Environment & Regeneration Overview and Scrutiny Committee	<a href="#">21st January 2019</a>	Consider <a href="#">Pre-Budget Consultation</a> (relevant budget areas)
Corporate Overview and Scrutiny Committee	<a href="#">4th February 2019</a>	Receive MTFS Report/Review Final Budget Proposals
Cabinet	<a href="#">5th February 2019</a>	Receive the <a href="#">Third Quarter Review of Performance</a> Report. Consider MTFS Report and recommend proposals to Council
Final Funding announcements	Tbc 2019	From Central Government
Council	<a href="#">21st February 2019</a>	Debate and approval of 2019/20 budget